

AOUP events and visits: some guidelines for applications

We have to process between 100 and 150 applications every month of the year. Please read and note the following before sending off your application form.

- 1 Completing the form:** we need your name, address and phone number to be clearly written, and the name of your guest if you have one, a clear e-mail address if you have one (it's much easier using email than telephoning if we have to contact a lot of people). If you use a mobile phone, please include the number – it makes it possible to contact you on the day of the outing should we need to do so.
 - a) Single social members may book a place for a guest who is not an AOUP member, but this is not available when a couple apply.
 - b) A carer can accompany a paying social member. The carer will be charged the transport cost, where appropriate, but can claim a free place if this is the policy of the visiting venue. Carers must be in possession of either a National Carer's Card or Essential Companion Card for NT visits.
- 2 Providing stamped self-addressed envelope:** please provide a stamped addressed envelope and make sure the envelope isn't already stuck down and that it will self-seal.
- 3 For cheques:** make sure the cheque is for the correct amount, noting that there are different AOUP member and non-member charges. Please date the cheque as requested on the form. If the name on the cheque is different from your name as applicant, please write your name on the back of the cheque. Payments made for confirmed bookings are non-refundable unless there is a waiting list and your place can be re-filled.
- 4 For the letter you send to the Events Coordinator:**
 - don't use staples for the cheques and forms – they are time consuming and sometimes painful to separate
 - don't use sellotape to seal the letter (it can be time-consuming to open)
 - do check you have sufficient stamps on the letter

5 If you think you should have received notification:

if it's more than three weeks before the trip, please **do not** contact the Events Coordinator. (It can take some time with the popular trips sorting out who has places or trying to arrange extra places.) If it's less than two weeks before the trip, please **do** contact the Events Coordinator immediately, using the contact details below. Sometimes letters go astray, so if you don't receive a reply to your application, it will be either that the application never arrived or that the reply was sent but didn't arrive.

- 6** The information you provide on the application form will be kept securely and used only for AOUP purposes and any computers containing such data will be password protected.
- 7** For some outings, an online application is an alternative option to a paper form - please do not use both methods.
- 8** For this year's October outing, a Walking Tour of Banbury and A Guided Tour of Abingdon are being offered but you will not be offered places on both. If you have a preference for one, then please apply only for that one. If you are happy to be allocated a place on either, then apply for both.
- 9** If people fail to turn up without letting us know this may deprive other members of a place especially if we have a waiting list from which we can offer your place to someone. So please let us know if you can't make a visit, even at the last minute. Before the closing date please contact Caroline (aoup-winterevents@admin.ox.ac.uk), after the closing date please contact the Leader of the event, usually their contact details are shown at the bottom of the application form. Thank you.

Email: for winter events aoup-winterevents@admin.ox.ac.uk,

Email: for summer events aoup-summerevents@admin.ox.ac.uk

Mobile: 07454 006155

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Caroline Jordan, Events Organiser and David Bicknell, Chairman